

# Stella Suite Installation and User Guide



Version  
2.0

# Stella Suite



## Installation and User Guide

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# 1. Introduction to Stella Suite

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Stella Suite software is installed on the user's computer. Stella Suite enables the viewing of data that Stella IQ records.

Stella Suite enables the user to:

1. View, filter and print the Stella Data Log records. This log records all events associated with the disinfection cycle and can be kept as a data file for review and audit purposes
2. View any fault reporting and battery charging history
3. Update the Stella IQ and Pulse firmware allowing for new features of operation

## 1.1. Stella Suite key components

Stella suite has two key components:

### Events

These are historical records of all Stella IQ and Pulse events. This includes:

- When the products are switched on and off
- Activation of disinfection cycles
- Confirmation of completed disinfection cycles
- Battery low indication and recharge
- Download time of events from the Stella IQ
- USB or Bluetooth communication download
- System failures and failed disinfection cycles

### Reports

Reports are a collection of Events defined by the user, which are selected using the Event Filter.

Reports can be saved and printed.

## 1.2. Features

- Stella Data Log Reports are a summary of events that can be saved to a PC or network
- Filter options to define specific data for review
- USB or Bluetooth communications for easy connection
- Quick access tool bar buttons
- Auto save features
- Language options

### 1.3. System requirements

Minimum system requirements

- 5MB hard drive space
- 128MB RAM
- Operating Systems supported
  - Windows 8
  - Windows 7
  - Windows Vista
  - Windows XP

### 1.4. Stella Suite Screen Overview

The welcome screen on setup of the Stella Suite provides the following features:

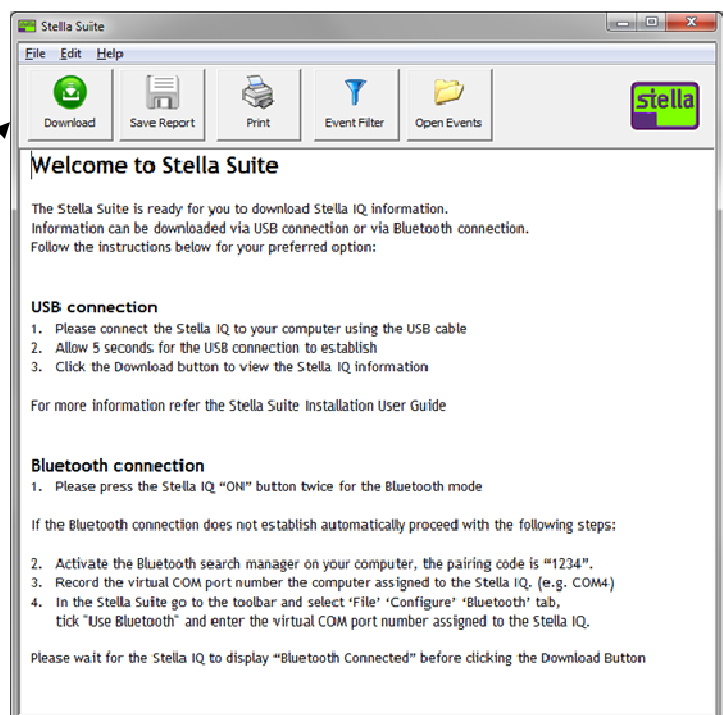
#### Drop-down menu:

The drop-down menu provides the user with a list of options to select.

#### Toolbar Icons:

The Toolbar buttons are quick keys for:

- Downloading Stella IQ and Pulse Events
- Saving Reports
- Printing
- Filtering Events
- Opening Events



## 2. Installation Instructions

### 2.1. Installing Via CD

Ensure that you have user rights to add new software to the PC, if not contact your organisation's IT department.

Stella Suite will identify the operating system installed on the PC and prompt whether the USB cable should be connected to assist USB driver installation.



**If you are running Windows Vista or Windows 7 or Windows 8 operating systems,** you must first connect Stella IQ to the computer USB port before inserting the CD into your computer disk drive. Once this is complete you can start the installation of Stella Suite.



**If you are running XP,** don't connect Stella IQ via USB to your computer USB port until the installation of Stella Suite is complete.

After following instructions above for your operating system, the installation software should run automatically.

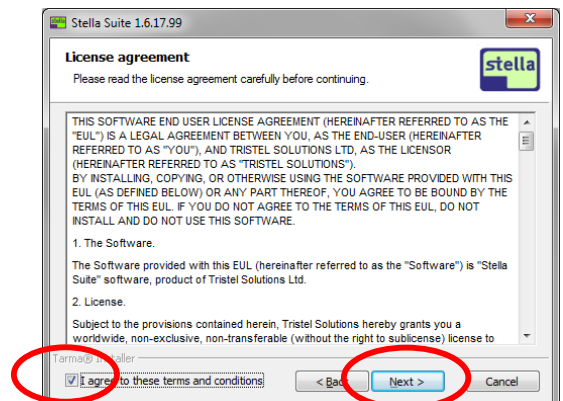
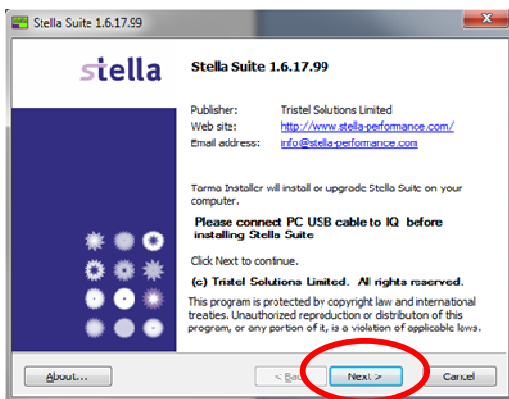
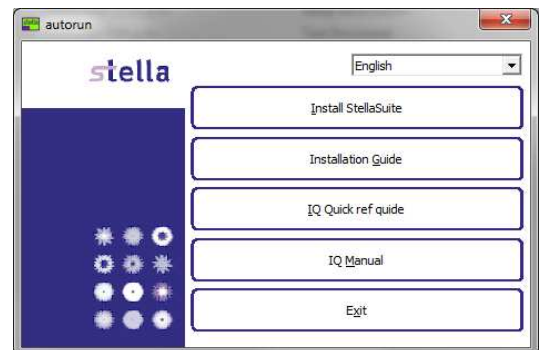
If this does not run automatically, then click on:

Start → Run → Browse → E:\autorun.exe

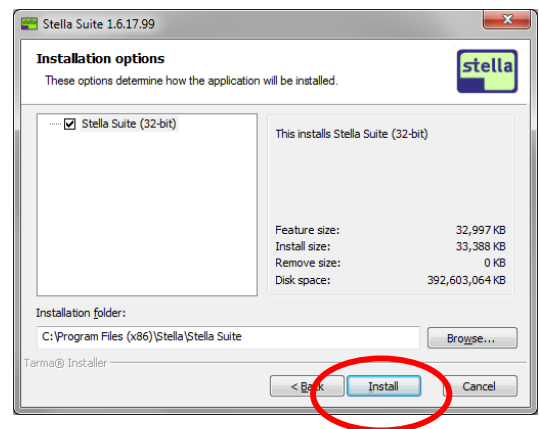
Click on the pull down language menu option to access the installation instructions in the language of your choice.

Click "Install Stella Suite" and "Next" then to begin the installation process.

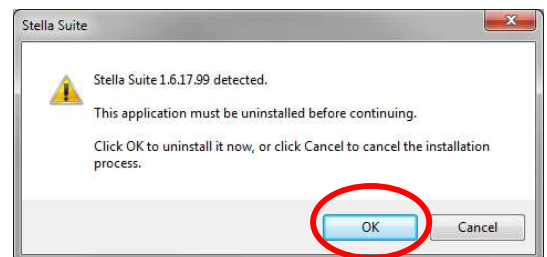
Carefully read the "End- User License Agreement" and select "Accept", then click "Next" to continue.



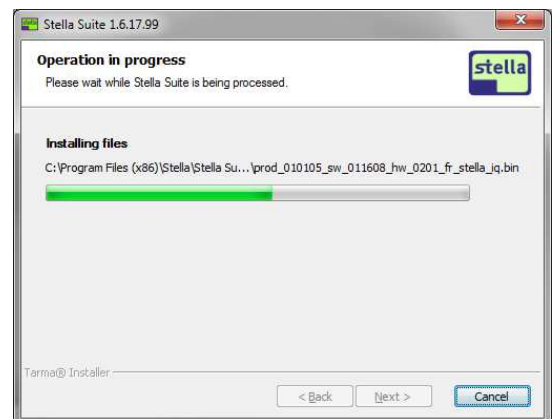
Next the “Installation Options” window will appear, click “Next” for the default installation and “Install”, otherwise click on “Browse” to change the location where to install the files.



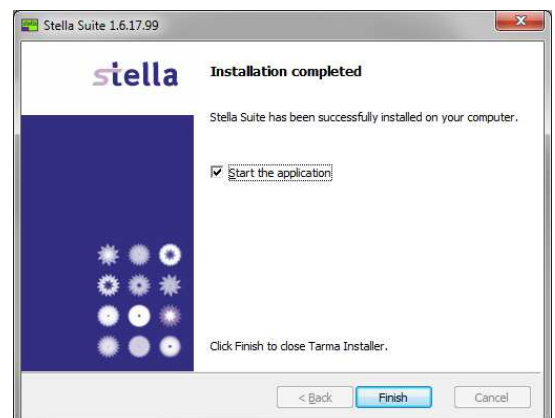
If an earlier version of Stella Suite was installed on your PC this must be uninstalled first, click on “OK” to proceed to uninstall the earlier Stella Suite version when this window appears.



During installation the progress window will appear, when completed click “Finish” and the Stella Suite will open on your PC.



The Stella Suite will now be installed onto your PC including the Shortcut “Stella” icon on your PC desk top.



## Installing Via Website Download

2.2 Ensure that you have user rights to add new software to the PC, if not contact your organisation's IT department.

Go to Stella website <http://www.stella-performance.com/usingstella/updatesstella/> and click on 'Using Stella' tab and 'Install and update Stella'.

Stella Suite will identify the operating system installed on the PC and prompt whether the USB cable should be connected to assist USB driver installation.



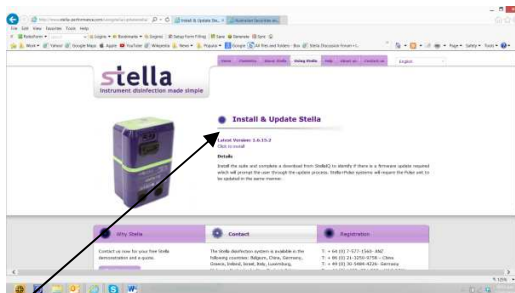
**If you are running Windows Vista or Windows 7 operating systems**, you must first connect Stella IQ to the computer USB port before running the installation program from the Stella website.

Once this is complete you can start the installation of Stella Suite.

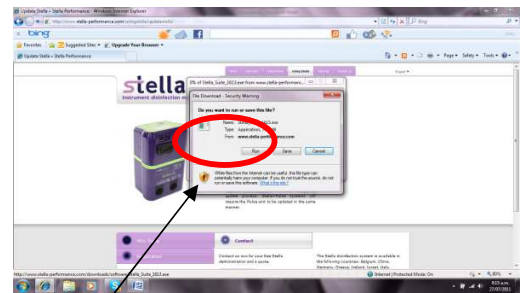


**If you are running XP do not connect Stella IQ via** USB to your computer USB port until the installation of Stella Suite is complete.

To download the Stella Suite visit [www.stella-performance.com](http://www.stella-performance.com) and, select the 'using stella' tab and 'install and update stella'.



Click on V1.7.1

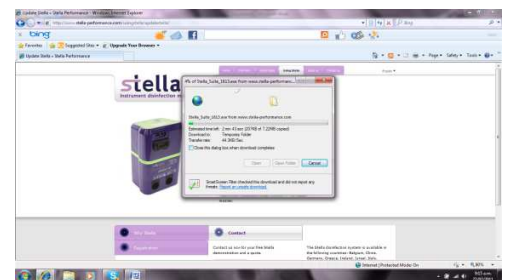


Click on 'Run'

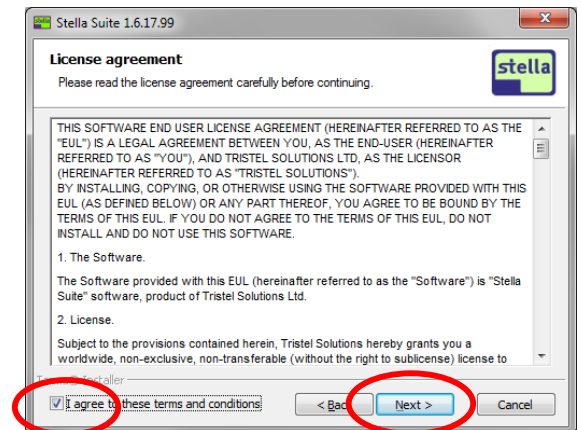
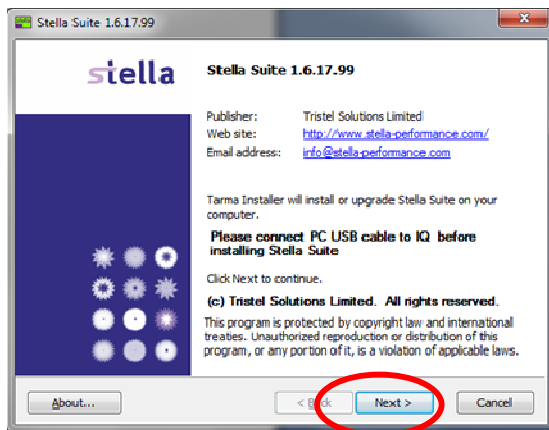
The installation process will now begin:-

A language option box will allow you to select the language option you wish to run the installation process in. Select your choice of language and click 'OK'.

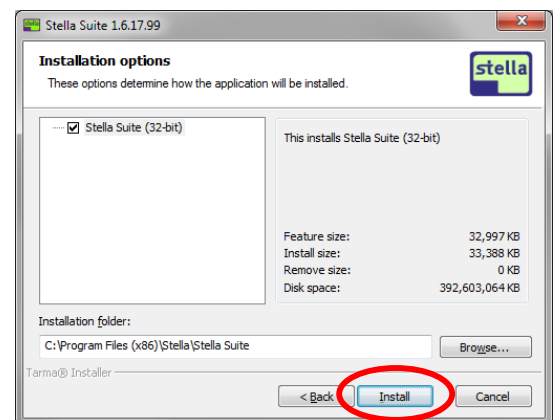
The install program will now run in your selected language. Click "Next" and then "Install" to begin the installation process.



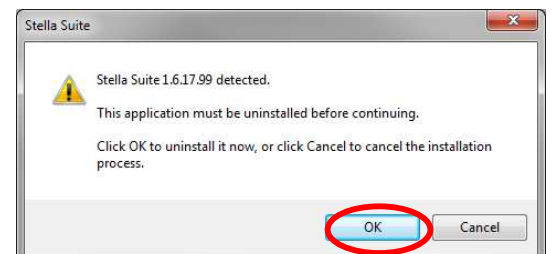




Next the “Installation Options” window will appear, click “Next” for the default installation and “Install”, otherwise click on “Browse” to change the location where to install the files.

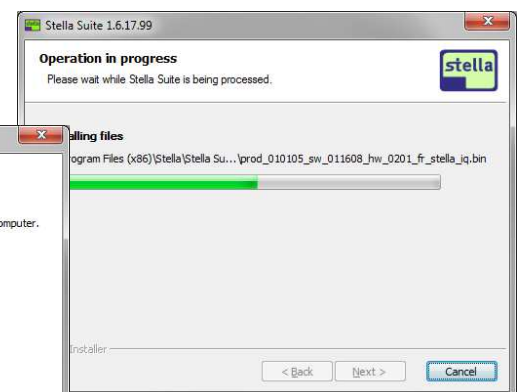
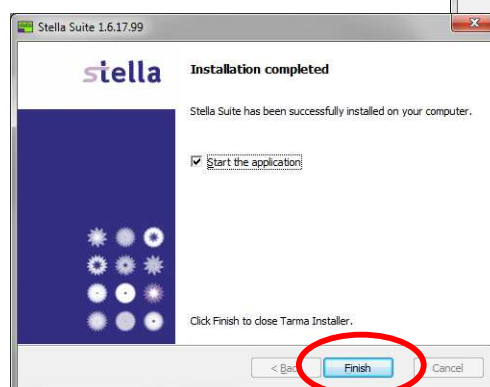


If an earlier version of Stella Suite was installed on your PC this must be uninstalled first, click on “OK” to proceed to uninstall the earlier Stella Suite version when this window appears.



During installation the progress window will appear, when completed click “Finish” and the Stella Suite will open on your PC.

The Stella Suite will now be installed onto your PC including the Shortcut “Stella”



icon on your PC desk top.

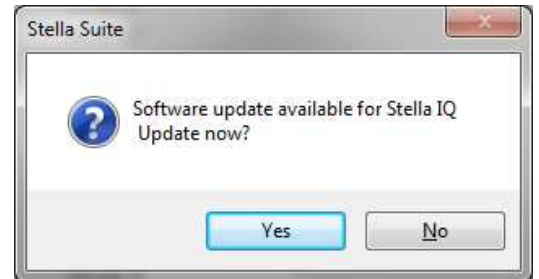
### 3. Updating IQ and Pulse

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First check the Stella Suite is up to date before updating the Stella IQ or Pulse software

#### Updating Stella Suite

To update Stella Suite open the Suite, connect your PC to the internet and in the help menu select 'Check for Stella Suite Updates'. Stella suite will search the internet for the latest version and install this onto your PC.  
Follow the install instructions as described in 2.1.

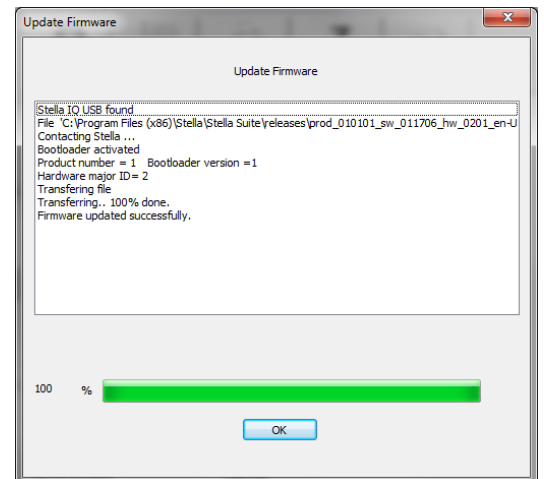


#### Updating Stella IQ or Stella Pulse Software

To update the IQ or Pulse software simply connect the supplied USB cable to the Stella IQ with a USB port on your computer.

With Stella Suite open, go to the Help menu, click on 'Check for Stella IQ Updates' or Check for Stella Pulse Updates'. Stella Suite will then download and access details from the IQ or Pulse unit before proceeding to do a software update.

If an update is available, it will ask if you are ready to 'update now'. Select yes and the update will take place.



At 100% completion of the update select "ok".

**Warning: Do not disconnect the USB during an IQ or Pulse Update**

## 4. Options for connecting your Stella IQ to the Stella Suite

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### USB

Simply connect the supplied USB cable to the Stella IQ with a USB port on your computer.

The USB port on the Stella IQ is behind the rubber power cap seal at the rear.

### Bluetooth

Activate the Bluetooth on the Stella IQ by pressing the "ON" button a second time when the Stella Logo appears at power-on.

To activate the Bluetooth on your PC or laptop please refer to your computer user guide, Bluetooth dongle user guide, or contact your organisations IT department.

In the Stella Suite Configuration Bluetooth window select the Bluetooth communications COM port number and tick on "Use Bluetooth". For further information on Bluetooth communication setup please refer to section 4.9.3. in this document.

The Stella Suite Bluetooth Installation User Guide is located by clicking on the desktop "start" menu, selecting "all programs", then clicking on the "Stella" folder.

## 5. Stella Suite Report

### Stella Suite Report

Stella IQ Data Log Report provides the following features and information:

#### Stella Suite

Displays software for creating:

- Event downloads
- Report creation

#### Stella IQ and Stella Pulse

Provides salient information on the hardware and software. This includes:

- Product Serial numbers
- Production Dates
- Firmware version installed
- Hardware version

#### Data Log

The Data log detail provides:

- Date and time of Report creation
- Time of the Data Log Download
- Previous Download time and data

#### Filters

Displaying detail of the filter applied, which can include:

Date Filter

- By date range Event Filter
- Charging
- Faults
- Successful cycles
- Downloads

#### List of Logged Events

A list of sequenced events during a standard clean cycle including:

- Local date and time referenced to PC clock.
- Event code verifying activity
- Description of Event
- User/ Operator detail can be added to the final report

### Stella Data Log Report

#### Stella Suite

Software version used for

Event download v1.6.17  
Report creation v1.6.17

#### Stella IQ

Serial number 50  
Cycles completed 45  
Production date 01-01-1970 13:00:00  
Product version v1.1.1  
Software version v1.16.9  
Hardware version v2.5.1

#### Stella Pulse

Serial number 100338  
Product version v2.1.1  
Software version v1.7.4  
Hardware version v1.2.1

#### Data Log

Report creation 27-02-2014 11:59:10

Time at download 27-02-2014 11:50:33  
Previous download 26-02-2014 14:56:00

Event file check Valid  
Download status Successful

#### Filters

Date filter Last 10 days

#### List of Events

Local Date	Local Time	Event	Description
17-02-2014	12:52:25	1	Stella IQ switched ON by user
17-02-2014	12:52:33	90	Stella Pulse Bluetooth search in progress
17-02-2014	12:52:34	7	Stella IQ manually switched OFF by user
17-02-2014	12:52:40	204	Events verification (4) : Valid
17-02-2014	12:52:41	66	Stella IQ powered on by USB connection
17-02-2014	12:52:43	101	Stella Pulse un-paired
17-02-2014	12:52:47	19	USB or Power Adaptor disconnected
17-02-2014	12:52:59	97	Stella Pulse un-paired
17-02-2014	12:52:59	2	Stella Precheck OK
17-02-2014	12:53:07	3	Stella IQ requested add Tristel Fuse
17-02-2014	12:53:15	4	Start of 5 minute disinfection cycle
17-02-2014	12:58:18	5	Disinfection cycle completed
17-02-2014	13:09:48	8	Stella auto shutdown after 30 minutes
17-02-2014	13:09:54	204	Events verification (10) : Valid
17-02-2014	13:22:47	1	Stella IQ switched ON by user
17-02-2014	13:22:48	205	Confirmed removal of instrument LKCQ-

Please attach this report to your Stella Log Book.

Name \_\_\_\_\_  
Signature \_\_\_\_\_

## 6. Menus

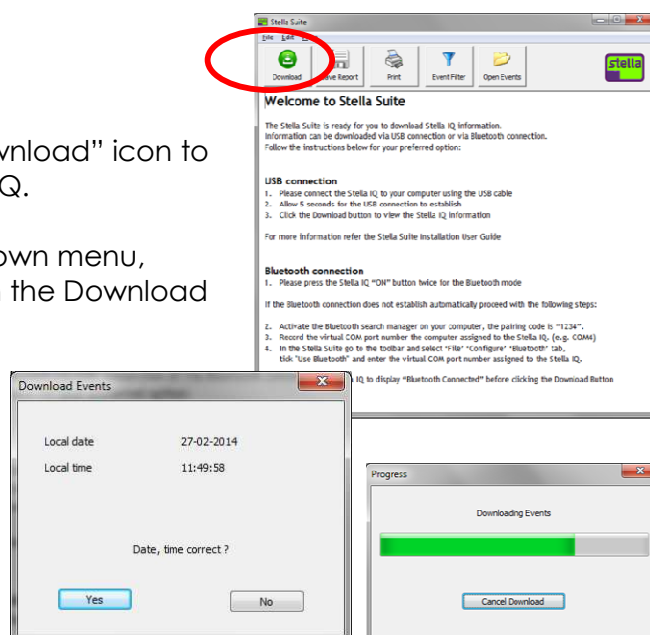
### 6.1. File - Download

To download events, click on the “Download” icon to transfer the events record from Stella IQ.

Alternatively Click on the “file” drop-down menu, select “Download” then click “Yes” on the Download events window.

Check the date and time from your computer. If the date or time is incorrect, then double

click on the time clock on the bottom right of screen.

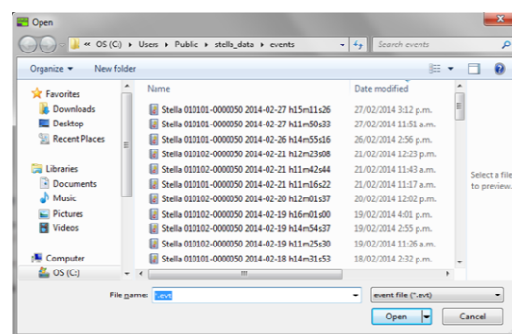


### 6.2. Open Events

Each time you download an Events log from the Stella IQ it creates a new Event file. To open a saved event log, Click on the “file” drop-down menu, and select “open events”.

### 6.3. Save Events

To save an Event log, Click on the “file” drop-down menu and select “save events”.

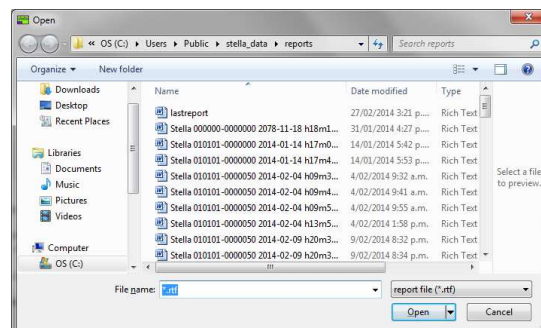


### 6.4. Open Report – view only

To view a summary of events, Click on the “file” drop-down and select “open report – view only”.

### 6.5. Save Report as

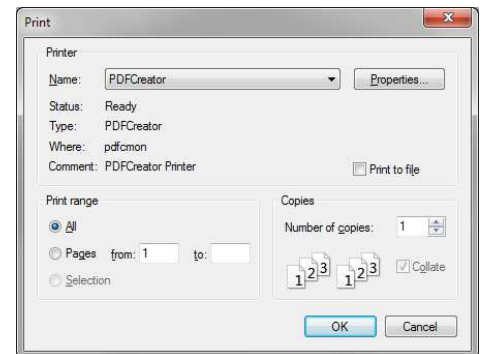
This option enables the user to save a report into a folder on the PC. Click on “file” on the drop-down menu, select “save report as” and save to the required folder.



## 6.6. Print Report

To print a report Click “file” on the drop-down menu and select “print report”.

To change printer settings, Click “file” on the drop-down menu and select “print setup”.



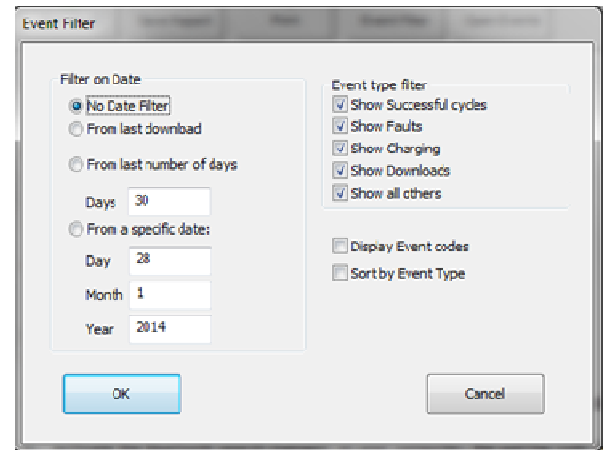
## 6.7. Event Filter

The Event Filter enables the user to select specific events for display in reporting. This is managed in two ways:

To change the filters on a report, click the “Event Filter” button on the main toolbar, or alternatively click “file” on the drop-down menu.

Once completed click “OK”.

For setting default filters refer to section 5.9.2.



### Note:

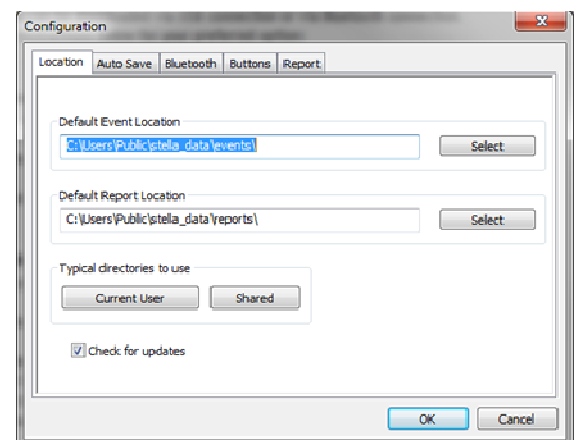
**When “From last download” is selected, an immediate second download will not display detail in the report until further events have taken place on the IQ unit.**

## 6.8. Configure

### 6.8.1. Location

The Location Tab allows the user to set the default file location where the Events and Reports will be saved. The default is located in the user’s directory “Stella”.

By selecting the “check for updates” Stella will automatically check for software updates via the internet.



### 6.8.2. Auto Save

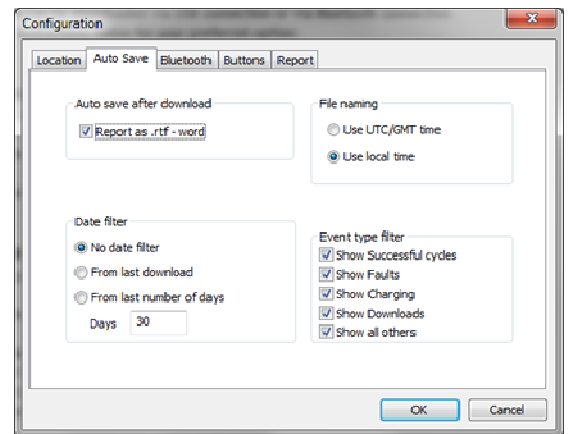
The Auto Save Tab allows the user to set default settings for the Stella Suite each time the Stella Suite is opened, and when the download occurs.

Default settings are available for:

- Report file
- Filename using UTC/GMT or Local time
- Date filter
- Event type filter

Once complete Click "OK"

Please note the Events are automatically saved.



### 6.8.3. Bluetooth



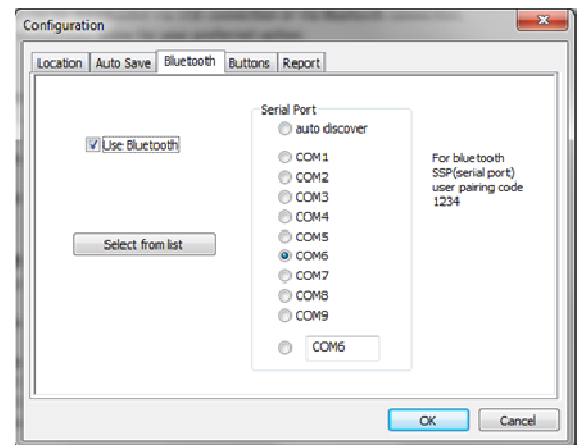
The Bluetooth Tab allows the user to select the wireless option using Bluetooth communications.

Click on "file" on the drop-down menu, select "Configure", then click on the Bluetooth tab.

Tick "Use Bluetooth" for wireless download.

Consult your Bluetooth instruction manual on how to create a Bluetooth communication link from the PC to the Stella IQ.

A com port will be issued when searching for the Stella IQ Bluetooth link. Please select from the list of COM ports the Bluetooth COM port number. If a pairing number is requested enter '1234'.

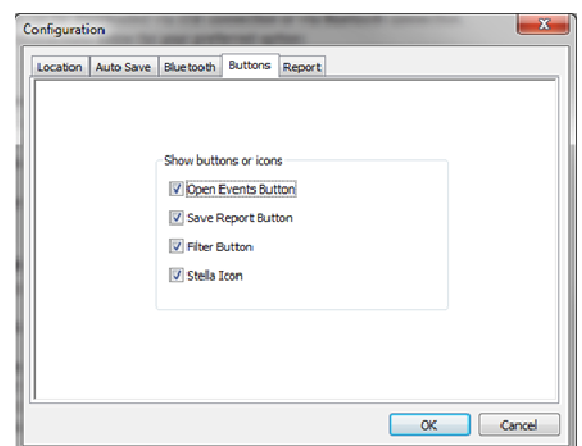


### 6.8.4. Buttons

The Buttons Tab allows the user to configure the quick access tool bar buttons on the main toolbar.

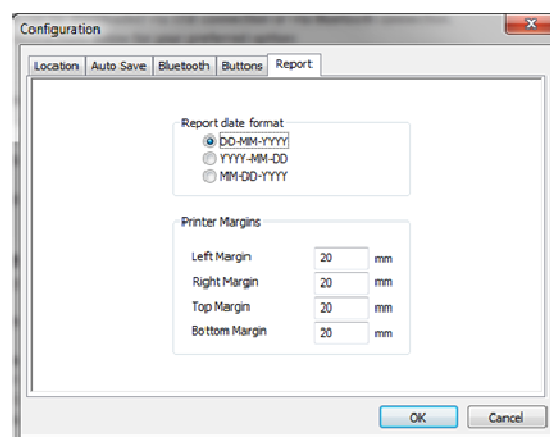
Options include:

- Open Events Button
- Save Events Button
- Save Report Button
- Filter Button
- Stella Icon



### 6.8.5. Report

- The Report Tab allows the user to set the report presentation:  
Report date format  
Select which preferred date format to be displayed on the report  
*Day – Month – Year*  
*Year – Month – Day*  
*Month – Day – Year*
- Printer Margin  
Select the distance of margin from the text to paper edge



## 7. Edit

### 7.1. Copy

Copy is a quick tool to allow the user to capture selected data displayed on the Stella suite report and save into clipboard.

### 7.2. Select All

Select All is a quick tool to allow the user to capture all data displayed on the Stella Suite report.

## 8. Help

### 8.1. About

The about section confirms the Stella Suite version that is installed

### 8.2. Stella Help

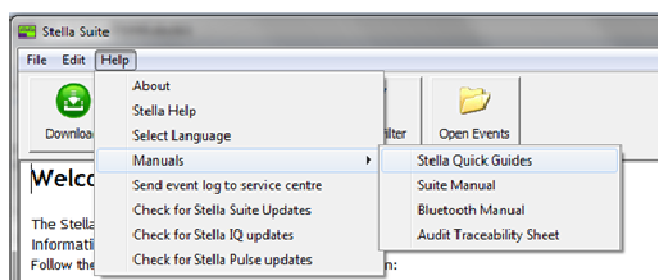
This will display a summary of Stella Suite content

### 8.3. Select Language

This will display the list of language variants. Select the Language variant that you wish to run Stella Suite in.

### 8.4. Manuals

Quick guides for operation and wall charts can be found by selecting “manuals”.





## 8.5. Check for Updates

Click on "Check for IQ Updates" or "Check for Pulse Updates" to initiate a search on the internet for any latest Stella Suite software or Stella IQ firmware upgrades. If software updates are available follow the instructions provided.

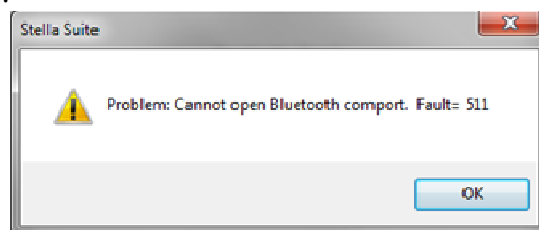
**Warning: Do not disconnect the USB during an IQ or Pulse Update.**

## 9. Error messages

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If an error message is displayed, please read this instruction manual to ensure proper procedure is followed.

If an error message cannot be resolved or cannot be understood, refer to the Stella Instruction for use Manual or contact your Stella sales agent.



## 10. Frequently Asked Questions

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### 1. How do you install an IQ or Pulse update?

For online Internet updates first click the "Help" pull down menu in Stella Suite and select "Check for Stella Suite Updates".

If your PC has Internet access the Stella Suite will search online for the latest software update.

The Stella Suite will also search every two weeks for updates automatically. If this is not required check off the "Check for Updates" feature in the configuration window.

If a Stella Suite update is available follow the install instructions in section 2.1.

For Stella IQ or Pulse updates click on the "Help" pull down menu and "Check for IQ Updates" or "Check for Stella Pulse Updates".

For CD software updates insert the latest Stella Suite CD and the installation will commence as described under 2.0 Installation Instructions. During installation click OK to uninstall the early version of Stella Suite.

## **2. What do you do when you receive a USB communications link failure?**

Check the USB cable is correctly inserted into Stella IQ or Pulse and the PC USB communication Ports.

If you connected the Stella IQ to the PC incorrectly (as referred to in 2.1 of this document) the Stella Suite may have problems identifying the USB port and/ or, may have installed the USB port in the wrong area.

Contact your local IT support person to reinstall the USB driver and reconnect the Stella IQ unit or contact your Stella Service Agent.

## **3. After I download a second time there are no events displayed?**

If the "Filter on Date" window is set to "From last download", and no further activity has taken place with Stella, then no events will have occurred since the last download, hence no events will be displayed.

## **4. The unit is not powering up or is operating intermittently?**

Place the unit on charge for 12-16 hours.

For urgent use only: the product must be charged for 3 hours minimum before it will fully operate

## **5. What happens if my computer doesn't have Bluetooth?**

You can still download information without Bluetooth capability via the USB cable. If you are unable to connect with Bluetooth for download, contact your IT department for assistance or otherwise your local electronic supplier for Bluetooth assistance.

## **6. Why does the Bluetooth communication link operate erratically?**

For best reception the Bluetooth Class 2 link will operate best within a 10 meter radius. Move the Stella IQ closer to the computer and away from other radio transmitting devices.

## 11. Quick Guide

1

Load the Stella Suite software onto your computer

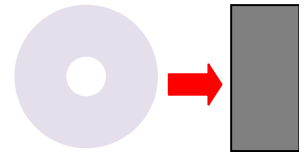
**If you are running Windows Vista or Windows8 or Windows 7 operating systems,** you must first connect Stella IQ to the computer USB port before inserting the CD into your computer disk drive. Once this is complete you can start the installation of Stella Suite.

**If you are running XP do not connect Stella IQ via** USB to your computer USB port until the installation of Stella Suite is complete.



2

If installing via CD, leave the Stella Suite CD inserted into the PC disc drive when connecting the Stella IQ to your PC for the first time



3

Click on the Stella Suite icon on your desktop



4

Connect the Stella IQ unit to the computer via USB cable, and follow the instructions that appear on the computer screen to install the USB driver



5

Click on the Download icon to download Events from the Stella IQ unit



6

For further information please refer to the last page for contact details

## 12. Stella Suite system End User License Agreement

THIS SOFTWARE END USER LICENSE AGREEMENT (HEREINAFTER REFERRED TO AS THE "EUL") IS A LEGAL AGREEMENT BETWEEN YOU, AS THE END-USER (HEREINAFTER REFERRED TO AS "YOU"), AND TRISTEL SOLUTIONS LIMITED AS THE LICENSOR (HEREINAFTER REFERRED TO AS "TRISTEL").

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### 1. The Software.

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For more information on this product or other products please contact;

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### Manual Version

Date	Version	Author	Changes	Check	Approve
31/01/14	2.0	JBEALE	Updated with Web and Suite installation instructions for new release Stella Suite v1.7.1	BK	JB
22/08/11	1.9	JBEALE	Updated with Web and Suite installation instructions, added graphics, Pulse updating and contact details	JB	JB
12/03/10	1.8	BKENT	Updated with latest Suite Software graphics, including S2.3, 2.4, 2.5. Added Quick guide images and installation window images, Instructions for online and CD installation software updates	BK	JB
10/02/10	1.7	BKENT	Revise for latest Stella Suite Software and removed unrelated user instructions and moved to Service Instruction manual.	JB	BK
03/04/09	1.6	BKENT	Revise Contact details, Front cover page, Meta Normal-Roman Font	JB	AH